



**SMART DISPUTE
SOLUTIONS™**



ENHANCED SMART CHARGEBACK REPRESENTMENT™

REVENUE RECOVERY



SMART DISPUTE SOLUTIONS™

Smart Chargeback Representation™ brings together the best high performance technology with expertise to create a powerful solution for recovering lost revenue. With rich AI insights, custom dispute packages, A/B testing and advanced analytics, this solution gives merchants the support they need to recover more revenue and improve operational flow. Smart Chargeback Representation™ maximizes revenue recovery while enabling merchants to take a stronger, more efficient approach to chargeback management.

Key Features of Smart Chargeback Representation™

A/B Testing

A/B testing manager with campaign-style design allows testing and refining of custom dispute frameworks for optimal results.

Custom Dispute Package Framework

A structured framework that assembles all collected data and evidence into a compliant, submission-ready package tailored to dispute requirements.

Dispute Workflow Enhancement

A guided workflow that streamlines chargeback representation by dynamically organizing requirements, centralizing evidence management, and improving case management efficiency.



AI Insights

Seamlessly integrates multi-generational AI capabilities into user workflows, maximizing efficiency beyond standalone models.

Real-Time Performance Dashboard

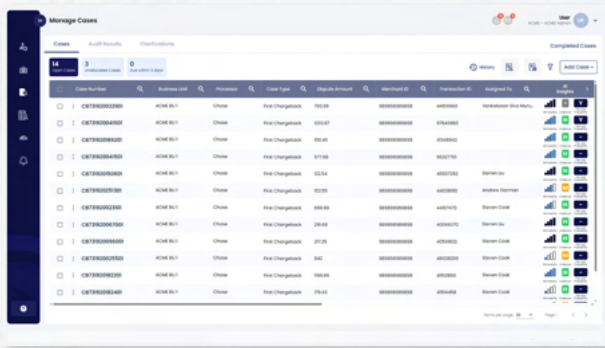
Provides 50+ reports for in-depth analysis, revealing vulnerabilities and root causes for proactive loss reduction.

Optimized Data Exchange

Seamlessly integrated technology for smooth onboarding and efficient data exchange.



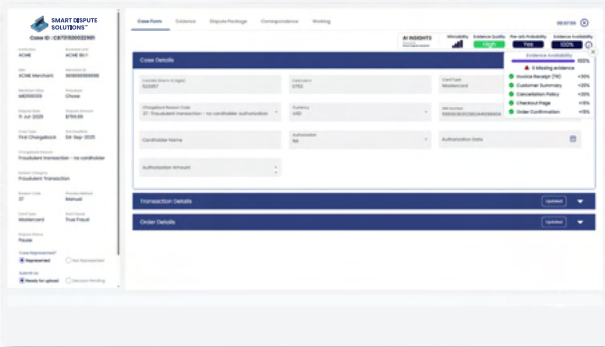
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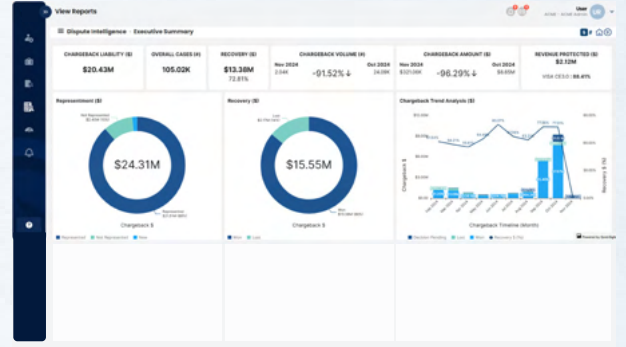
AI Insights



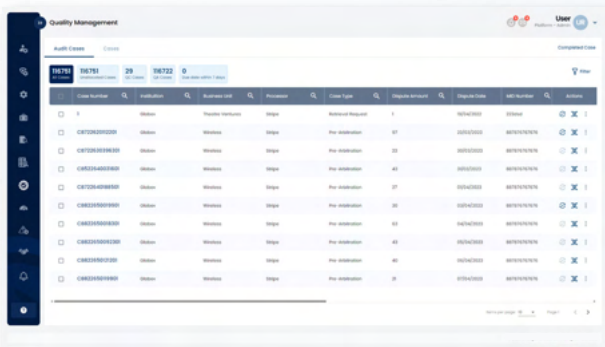
A/B Testing



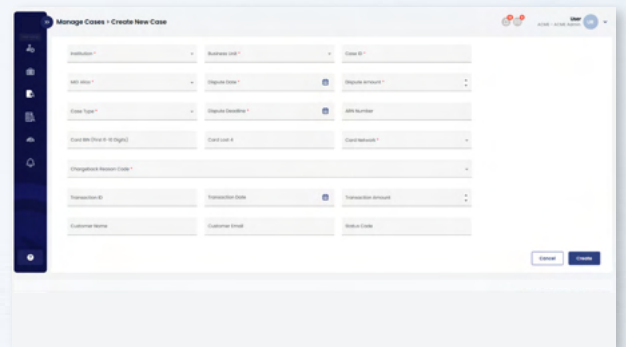
Dispute Workflow Enhancement



Enhanced Analytics



Quality Assurance Hub



Case Creation Through Seamless Integration